

REPORT NO 592/97

ANGUS COUNCIL

SOCIAL WORK COMMITTEE.....27 May 1997

COMPLAINTS REVIEW COMMITTEE

REPORT BY THE DIRECTOR OF SOCIAL WORK

ABSTRACT

This report presents the nominations for independent chairperson and members of Angus Council Social Work Complaints Review Committee as laid down in Scottish Office Circular SWSG5/1996.

1 RECOMMENDATION

It is recommended that the Social Work Committee:-

- 1.1 Note the contents of the report.
- 1.2 Approve the nomination for Allan Dallas as chairperson of the Complaints Review Committee and Councillors Helen Angus and William Doig as members of the same Committee.

2 INTRODUCTION

Angus Council is required to set up a Social Work Complaints Review Committee which will give impartial consideration to complaints raised by clients and potential clients of the Social Work Service, their carers or representatives. These complaints may relate to assessments, to their outcomes or to the delivery of Social Work Services. At Social Work Committee of 28 May 1996 it was agreed that the review committee should consist of an independent chairperson who met the criteria laid down in Scottish Office Circular No SWSG5/91 and two elected members with particular knowledge in the area of social work and/or the conduct of proceedings before a review body or tribunal. At least one of these members would be from a group other than the ruling group of the authority.

3 PROPOSAL

- 3.1 The chairperson of the Complaints Review Committee is proposed as Allan Dallas a former Assistant Director of Social Work within Tayside Regional Council. Allan is familiar with all aspects of Social Work practice and has a sound working knowledge of the Angus area. He meets the criteria for an independent chairperson as stated in Scottish Office Circular SWSG5/91 and has agreed to his nomination proposal.

- 3.2 The two elected members are proposed as Mrs Helen Angus, Convenor of the Social Work Committee and Councillor William Doig a member of the Social Work Committee and not a member of the present ruling group of this authority. Both have agreed to their nomination proposal.
- 3.3 The Director of Social Work will arrange appropriate training for members of the Complaints Review Committee as required.

4 FINANCIAL IMPLICATIONS

There are no financial implications arising directly from this report.

5 CONSULTATION

The Chief Executive, the Director of Law and Administration and the Director of Finance

6 CONCLUSION

The establishment of this Committee will ensure all requirements of the statutory formal complaints procedures are adhered to and overseen by an independent body.

The Complaints Review Committee will meet as required and make recommendations to the Social Work Committee.

12 May 1997

W B Robertson
Director of Social Work

NOTE

No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above report.