

ANGUS COUNCIL

ENVIRONMENTAL AND LEISURE SERVICES COMMITTEE – 27 NOVEMBER 2003

SCOTTISH TOURIST BOARD VISITOR ATTRACTION GRADING SCHEME

JOINT REPORT BY
THE DIRECTOR OF LEISURE SERVICES
CONTRACT SERVICES MANAGER

ABSTRACT

To advise Members of the Scottish Tourist Board Award for the Seafront Splash Play Area, Montrose.

1. RECOMMENDATION(S)

Committee members are asked to note the contents of this report.

2. BACKGROUND

Members are advised that the Seafront Splash Play Area, Montrose has maintained its **Three Star** Visitor Attraction grading after an inspection was carried out on 3 July 2003. This award has been awarded through the Scottish Tourism Board's Visitor Attraction Grading Scheme. The award is based on an inspection visit covering four main areas namely, Pre-arrival, Arrival, Attraction and Toilets.

Comments from the report indicate that the centre is well sign posted for visitors coming into the town and has a wide range of facilities and activities on offer. Staff were friendly and welcoming and well presented in corporate uniform. It was evident that this helped to create a 'team' feeling, with staff working together to provide a facility that showed high standards in terms of cleanliness, maintenance and management.

It was highlighted that a building programme was completed this year with toilet facilities being provided for people with disabilities. This can be accessed even when the main part of the building is closed through the 'radar, key system. In addition it was also noted that some minor improvements can be made that will enhance the pavilion and these will be looked at along with colleagues in Contract Services.

The inspection report also indicated that the exterior of the building was needing attention. Members are asked to note that this had already been noted and the exterior of the building is to undergo refurbishment during the current financial year as part of an ongoing planned maintenance programme.

It was mentioned that the car park was spacious and spaces for people with disabilities were of a high quality. However, the delineation of the other car parking spaces could be improved. This would help during heavy periods of use.

Members are advised that the award is based on a percentage point system and the Play Area was awarded **76%**. Noting that the four star grading is within the range 78-84%, it is evident that the centre is well capable of attaining four star status in the future. Achieving the ENCAMS Beach award will help greatly with this as some of the work that has to be undertaken for this does enhance the Play Area as a whole.

3. FINANCIAL IMPLICATIONS

There are no additional financial implications arising from this report.

4. HUMAN RIGHTS IMPLICATIONS

There are no human right implications associated with this report.

5. CONSULTATION

The Chief Executive, the Director of Law and Administration and the Director of Finance have been consulted in the preparation of this report.

JOHN R ZIMNY
DIRECTOR OF LEISURE SERVICES

MIKE P GRAHAM
CONTRACT SERVICES MANAGER

BACKGROUND PAPERS

NOTE: No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any material extent in preparing this report.