

ANGUS COUNCIL

SOCIAL WORK AND HEALTH COMMITTEE

20 NOVEMBER 2003

SERVICE LEVEL AGREEMENTS 2003/2004

REPORT BY THE DIRECTOR OF SOCIAL WORK AND HEALTH LIAISON

ABSTRACT

This report advises Committee of the Service Level Agreements entered into with the voluntary sector by Social Work in 2003/2004.

1 RECOMMENDATIONS

It is recommended that the Social Work and Health Committee:-

- i) notes the Service Level Agreements entered into by Social Work in 2003/2004;
- ii) notes the ongoing commitment by the social work department to partnership working with service providers that they represent.

2 INTRODUCTION

Under the provisions of Section 4 of the Social Work (Scotland) Act 1968 a local authority may make arrangements for assistance in the performance of the functions assigned to it by organisations or persons who are able to do so. To facilitate some of these arrangements Angus Council Social Work enters annually into a range of Service Level Agreements with a number of voluntary sector service providers.

These Service Level Agreements facilitate the provision of a number of essential social work services through partnership working with the service providers involved. Working in partnership with the voluntary sector is essential to the provision of effective and efficient services. Partnership working brings added benefits for the people of Angus in terms of sharing skills and experience, generating new insights and solutions, building on respective skills and experience and attracting additional sources of revenue funding. In a number of instances external funding from other agencies is obtained by the providers on the strength of the commitment shown by Angus Council.

It should also be noted that the services provided under the Service Level Agreements are monitored on a regular basis to ensure quality and value for money. The social work Contracting and Review Team, based within the new multi-agency Joint Strategic Support Unit, are currently reviewing how the service level agreements are monitored and are developing more effective monitoring systems based on the balanced scorecard approach to performance monitoring.

The Service Level Agreements for 2003/2004 are appended to this report. The total value of these agreements is £1,995,327. Members will recall that Social Work also provides grants on an annual basis to voluntary organisations. (Report to Social Work and Health Committee 21 August 2003 861/03 refers). In 2003/04 the value of

these grants is £23,133. In total therefore Social Work is providing £2,018,460 to voluntary organisations in 2003/04.

3 PROPOSAL

It is proposed that the Social Work and Health Committee notes the Service Level Agreements entered into for 2003/2004 and the commitment to partnership working that they represent.

4 FINANCIAL IMPLICATIONS

The total value of the Service Level Agreements entered into for 2003/2004 is £1,995,327 which will be met from the existing social work revenue budget for this year.

5 HUMAN RIGHTS IMPLICATIONS

There are no Human Rights implications arising from the recommendations contained in this report.

6 CONSULTATION

The Chief Executive, the Director of Law and Administration and the Director of Finance have been consulted in the preparation of this report.

7 CONCLUSION

Entering into the Service Level Agreements listed in this report on a partnership basis with the voluntary sector helps ensure the provision of a range of essential social work services in Angus. This type of partnership working brings with it a range of benefits including a sharing of skills and expertise and the capacity to attract additional funding to Angus. Partnership working and the use of service level agreements is an essential aspect of the social work departments delivery of best value services to the most vulnerable individuals and families in Angus.

R Peat
Director of Social Work and Health Liaison

NOTE: No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above report.

SERVICE LEVEL AGREEMENTS 2003/2004			
ORGANISATION	AMOUNT	RESOURCE TRANSFER ALLOCATION FROM NHS TAYSIDE	SERVICE
Childrens Services			
Angus Special Playscheme	£20,238		Playschemes for Children with Disabilities
Barnardo's Bridge Project	£25,963		Work with Children and Young People to address sexualised behaviour
Barnardo's Hopscotch	*£21,213	£10,300	Provide support to Children whose parents misuse alcohol
Barnardo's Polepark	£66,559		Promotion of the safe care of Children
Homestart Angus	*£52,151	£10,300	Support for families with Children under Five
Tayside Council on Alcohol/Web Project	£40,437		Mediation and reparation between Young offenders and their Victims
Web Project	£3,644		Community based counselling for Children and Young People
Parent to Parent	£9,903		Support and advice for Parents of Children with Special Needs
Who Cares? Scotland	£6,011		Advocacy and representation for Young People
Older Persons Services			
Arbroath Town Mission (Community Centre)	£52,227		Social Welfare and Recreation for Older People
Arbroath Town Mission (Day Care)	£95,405		Day Care
Alzheimer Scotland	£46,000		Dementia Resource Worker
Angus Care and Repair	£93,000		Adaptations and small repairs to houses for Older People
Brechin Day Care	£144,419		Day Care
Forfar Day Care	£140,505		Day Care
Kirriemuir Day Care	£140,505		Day Care
Montrose Day Care	£141,505		Day Care
Monifieth (St Mary's) Day Care	£55,107		Day Care
The Salvation Army	£168,317		Shopping and pension collection service for Older People
* The amount stated includes the allocation from NHS Tayside			

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ORGANISATION	AMOUNT	RESOURCE TRANSFER ALLOCATION FROM NHS TAYSIDE	SERVICE
Adult Care Services			
Angus Mental Health Association	£103,975		Activities for People with Mental Health Problems and their Carers
Augment	£43,667		Support for the involvement of People with Mental Health Problems in services
NSF Scotland	£12,566		Support and information for carers of Adults with Mental Health Problems
Body Positive Tayside	£11,901		Support for people with HIV or affected by HIV
Deaf/Blind Scotland	£13,747		Guide/Communicator Services for Deaf/Blind People
Dundee Drugs and Aids Project	£4,501		Outreach, education ,advice and support for People who Misuse Drugs
Penumbra	£4,704		Respite care for Adults with Mental Health Problems
Scottish Huntington's Association	£23,500		Support for people with Huntington's Disease and their Families
Tayside Association for the Deaf	£31,574		Specialist services for Hearing Impairment and Profoundly Deaf People
Tayside Council on Alcohol	*£25,136	£12,568	Counselling advice and information on alcohol
Forfarshire Society for the Blind	£133,800		Specialist services for People with Visual Impairment
Criminal Justice Services			
Six Circle	£6,000		Provision of supervised and structured projects for Offenders
National Childrens Homes	£29,000		Development of an Arrest Referral and Diversion Scheme for Offenders
Victim Support	£5,555		Assistance to Victims of Crime
* The amount stated includes the allocation from NHS Tayside			

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ORGANISATION	AMOUNT	RESOURCE TRANSFER ALLOCATION FROM NHS TAYSIDE	SERVICE
General			
AAVO (PAS)	£4,943		Administration of payroll for Personal Assistance Scheme
Angus Carers Association	£112,114		Support and Information for Carers
Angus Independent Advocacy Service	*£59,015	£19,570	Independent Advocacy for Service Users
Couple Counselling Tayside	£6,148		Relationship Counselling Services for Couples and Individuals
Family Mediation Tayside	£5,149		Support and counselling for Divorced or Separated Couples and their Children
Scottish Childminding Association	£16,725		Support and Development of Childminders
PAMIS	£8,198		Support for People with Profound and Multiple Disabilities and their Families
Volunteer Centre Angus	£10,300		Recruitment and training of volunteers for opportunities with social work
* The amount stated includes the allocation from NHS Tayside			