

RESOURCES AND CENTRAL SERVICES COMMITTEE
SOCIAL WORK IT INFRASTRUCTURE PROGRESS REPORT

17 JUNE 2004

REPORT BY THE DIRECTOR OF INFORMATION TECHNOLOGY

ABSTRACT

At its meeting on 3rd September 2002 the Finance & Information Technology Committee approved report 1060/02 which detailed the 3rd phase of the Social Work IT Infrastructure Upgrade.

Report 1060/02 noted the project would be reported to Committee on completion, this report details relevant aspects of the project.

1. RECOMMENDATIONS

The Committee is recommended to note the content of this report.

2. BACKGROUND

The Social Work department IT infrastructure has been subject to a systematic and phased upgrade over the past 4 years. (Reports 134/00, 1053/99 and 1060/02 refers).

This report refers to completion of the 3rd phase of the upgrade that was required to accommodate additional staffing and establishment changes due to the introduction of Social Work Information System. (Report 536/02 refers)

3. SOCIAL WORK IT INFRASTRUCTURE UPGRADE PHASE 3 – Project Report

The project objectives were met and in most cases exceeded with total of 167 PC's installed to 17 Social Work sites against a planned total of 141 PC's. Of the 167 total, approximately 75% were new users who had no previous IT facilities and the remainder were replacement of obsolete PCs.

To improve operational efficiency and effectiveness, server and storage facilities were enhanced and 22 networked laser printers installed.

In support of action 1.2 within the Council's e-government action plan, "*Infrastructure – Extend access to Corporate Intranet and e-mail facilities to all Council locations*", 7 sites were added to the corporate network, which enables e-mail for all users and enhances the communications to each site.

The total cost to complete the project was £231,048 against an approved budget of £241,200.

4. FINANCIAL IMPLICATIONS

There are no financial implications resulting from this report.

5. HUMAN RIGHTS IMPLICATIONS

There are no Human Rights issues arising from this report.

6. CONSULTATION

The Chief Executive and Directors of Social Work, Finance and Law & Administration have been consulted in preparation of this report

A Greenhill
Director of Information Technology

NOTE: No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any material extent in preparing the above report.