

ANGUS COUNCIL

NEIGHBOURHOOD SERVICES COMMITTEE – 19 NOVEMBER 2009

NEIGHBOURHOOD SERVICES DEPARTMENT MID TERM SERVICE PERFORMANCE REPORT

REPORT BY DIRECTOR OF NEIGHBOURHOOD SERVICES

ABSTRACT:

This report presents the mid term service performance report for the Neighbourhood Services department covering the first six months of the 2009/10 financial year.

1. RECOMMENDATION

- 1.1 The Committee note the terms of the Neighbourhood Services department's mid term service performance report, 2009/10.

2. INTRODUCTION

- 2.1 As an integral part of the council's performance management arrangements, each department is required to prepare a [mid term service performance report](#) covering the period 1 April – 30 September for submission to their service committee in the November/December committee cycle.
- 2.2 The reports are designed to give members, employees and the public (who will have access to the reports via the council's website) an update of performance within departments during the first six months of the financial year.
- 2.3 This is the first year that such reports have been presented and it is proposed to review the reports with the aim of enhancing the information given to members in future years.
- 2.4 Attached to this report is the [service performance report](#) for the Neighbourhood Services department for the first six months of 2009/10.

3. FINANCIAL IMPLICATIONS

- 3.1 There are no financial implications associated with the terms of this report.

4. HUMAN RIGHTS IMPLICATIONS

- 4.1 There are no human rights implications associated with this report.

5. EQUALITIES IMPLICATIONS

- 5.1 The issues contained in this report fall within an approved category that has been confirmed as exempt from an equalities perspective.

6. CONSULTATION

- 6.1 The Chief Executive, Director of Corporate Services, Head of Law & Administration and Head of Finance have been consulted on the terms of this report.

RON ASHTON
DIRECTOR OF NEIGHBOURHOOD SERVICES

NOTE No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973, (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above Report.

NS/RA/AN