PROGRESS REPORT ON PERFORMANCE OF THE TENDER FRAMEWORK AGREEMENT FOR THE
SUPPLY OF DOMESTIC RECYCLED FURNITURE AND GOODS

REPORT BY DIRECTOR OF NEIGHBOURHOOD SERVICES

**ABSTRACT:** This report seeks to inform Members of the Procurement and subsequent performance of the Framework Agreement for the supply of recycled furniture and goods for the benefit of homeless households, helping to sustain tenancies.

1. **RECOMMENDATION(S)**

   1.1 It is recommended that the Committee:

      (i) note progress to date;

      (ii) approve the extension of the Framework Agreement for one year as per contract.

2. **BACKGROUND**

2.1 Further to Members’ approval to proceed to a procurement process for the Supply of Domestic Recycled Furniture and Goods a tender process for a Framework Agreement was successfully concluded. The resulting contract award was made to Forfar Resource Store and the Angus Consortium of Recycling Charities (made up of the Furniture Recycling Project Arbroath, Montrose Area Furniture Recycling and Distribution and Starter Packs Angus).

2.2 The award was the result of an open single stage tender based on the ‘most economically advantageous tender’ (MEAT) with a 60% price and 40% quality ratio. The quality aspect sought community benefit and environmental benefit. With a projected budget of £70,000 to assist around 350 homeless households allocated permanent social housing.

2.3 This new scheme aims to make efficiencies through improved Assessment to ensure vulnerable households also claim nationally available welfare benefits such as Community Care Grants, ensuring resources are targeted appropriately to the most vulnerable people. Additionally, the scheme aims to increase household independence and choice by providing a helping hand to acquire a range of basic good quality goods to choose from across Angus.

3. **CURRENT POSITION**

3.1 The tendered Framework Agreement has been in operation from the 1 April 2011. Up until 30 September 2011 the scheme has helped around 100 households.

3.2 A satisfaction survey has been undertaken of the households in receipt of furniture and goods. With a response rate of over 25%, around 74% have stated they are very satisfied with the goods received, a further 15% were satisfied, only 4% of respondents reported dissatisfaction. The remaining 7% had no comment. The indication then is recipients are able to begin their tenancy
and establish a new home straight after being allocated a tenancy; they have been able to claim any necessary housing allowance, to sustain their tenancy without accruing tenancy arrears.

3.3 Contract review has revealed there has been added value in respect of Community Benefit, there have been only minor changes during the last 6 months, with over 50 volunteers across the 4 projects gaining work experience, an additional 19 people are from Community Service programs and there are 17 people in paid employment. Environmental benefits have revealed around 70% of unused goods collected are recycled, this represents around 50 tons of goods diverted from landfill.

4. PROPOSAL

4.1 This report proposes extension of the current contract arrangement for a further year. A year end review will inform the future direction for the Council. Allowing time to further measure effectiveness of the scheme and undertake any future procurement exercise.

5. RISKS

5.1 This report does not require any specific risk issues to be addressed.

6. FINANCIAL IMPLICATIONS

6.1 The maximum contract value is estimated to be within the agreed budget of £70,000 to provide this valuable support to homeless households. The resources are contained within the Council’s Special Needs budget with the Housing Revenue Account.

7. HUMAN RIGHTS IMPLICATIONS

7.1 There are no direct human rights implications arising from this report.

8. EQUALITIES IMPLICATIONS

8.1 The issues dealt with in this report have been the subject of consideration from an equalities perspective. An equalities impact assessment is not required.

9. ANGUS COMMUNITY PLAN AND SINGLE OUTCOME AGREEMENT

9.1 This report contributes to the following local outcomes contained within the Angus Community Plan and Single Outcome Agreement 2011-2014:-

- We have improved the health and wellbeing of our people and inequalities are reduced;
- Individuals are supported in their own communities with good quality services.

10. CONSULTATION

10.1 The Chief Executive, the Directors of Corporate Services, Social Work & Health, Infrastructure Services, the Heads of Finance and Law & Administration have all been consulted in the preparation of this report.

11. CONCLUSION

11.1 This report informs Members of the progress of the first six months of the Framework Agreement for the Supply of Domestic Recycled Furniture and Goods. The report recommends acceptance of the option to renew the Framework Agreement for one year starting in April 2012 concluding in March 2013.
NOTE: The background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) which were relied on to any material extent in preparing the above Report are:-

- Report 499/08 – “Towards 2012”;
- Report 144/10 – “Extension of existing arrangements for the provision of recycled furniture and goods”.

Hsg/NS/AMcK/SP