

ANGUS COUNCIL

ENVIRONMENTAL & CONSUMER PROTECTION COMMITTEE - 10 APRIL 2001
CONTRACT SERVICES COMMITTEE - 17 APRIL 2001

ACCOUNTS COMMISSION - PERFORMANCE INDICATORS 1999/2000

JOINT REPORT BY CONTRACT SERVICES MANAGER AND DIRECTOR OF ENVIRONMENTAL & CONSUMER PROTECTION

Abstract

The report outlines the results of the Accounts Commission's study of Performance Indicators 1999/2000 for Environmental Services.

1. RECOMMENDATION

It is recommended that:

- a) The Contract Services Committee and the Environmental & Consumer Protection Committee notes and approves the terms of this report.
- b) The full report is available in the Members' Lounge for Councillors to study.

2. BACKGROUND

Members will be aware that, in terms of achieving Best Value, it is essential that services can be benchmarked against other providers. The Accounts Commission through Audit Scotland has recently completed the 1999/2000 audit of environmental services.

The services applicable to these committees are:-

1. The gross cost of refuse collections per property (including both domestic and commercial premises).
Angus Council performed very well in this category with a cost of £35.97 per premises which was the third lowest of all 32 local authorities.
2. The number of household waste collections missed per 100,000 collections.
Angus Council had a rate of 27 bins missed per 100,000, which was third lowest in its mixed group of 14 local authorities.
3. The method of disposal of household waste and the proportion that was recycled.
Angus Council achieved a rate of 13.5% of waste recycled which was third highest of all 32 local authorities.
4. The proportion of special uplifts of bulky refuse undertaken within five working days.
Angus Council had a rate of 94.9% which was second in its mixed group of 14 local authorities.

3. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report.

4. HUMAN RIGHTS IMPLICATIONS

There are no human rights implications associated with this report.

5. CONSULTATION

The Chief Executive, Director of Finance, and the Director of Law & Administration have been consulted on the content of this report.

M P Graham
Contract Services Manager
16 March 2001

S R Heggie
Director of Environmental & Consumer Protection

No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any extent in preparing this report.