

# Angus Council Performs

## Criminal Justice Social Work

In the following pages we provide information on a range of indicators that together provide an overview of the performance of Criminal Justice Social Work services in Angus. For each indicator we provide not only data but also a short explanation of our performance.

Numbers can only tell us so much about performance so every year we also publish a range of other things, such as news releases, web-pages and committee reports that might give you a better picture of the services we provide and the level of service that is delivered.

More information on Criminal Justice Social Work in Angus can be found in the following:

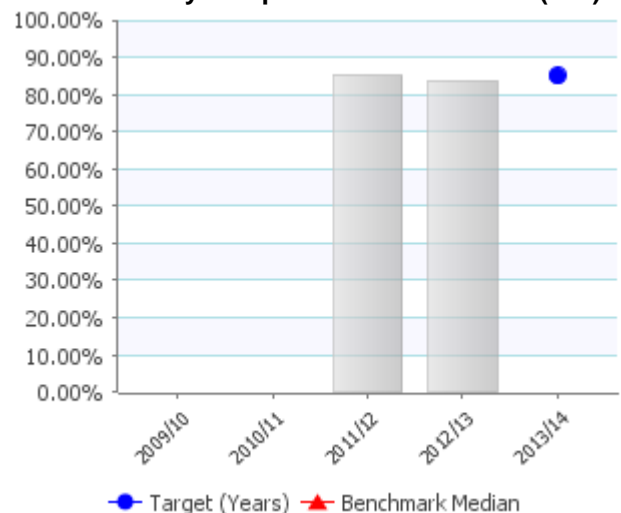
- [Social Work Criminal Justice Service](#) web-site
- [Social Work](#) web-pages
- [Crime and Anti-Social Behaviour](#) reports on performance
- [Angus Violence against Women Partnership \(AVAWP\)](#) web-site
- [Angus Youth Justice Forum](#) web-site
- [Social Work and Health Annual Report 2012/13](#)

### **% community payback orders with condition of unpaid work successfully completed at termination. (KPI)**

This indicator was introduced in 2011/12; performance was 85% in that year. There is no agreed national performance standard or target in respect of this indicator. We have set a target of 85% for this indicator in 2013/14.

2011/12 saw the introduction of Community Payback Orders (CPO) through legislative change. CPO radically altered the approach to court disposals across Scotland as it replaced previous long established disposals like probation and community service with individualised packages of offender management and support. The Scottish Government's intention was to replace short term prison sentences for low risk offenders with unpaid work in the community and with combined unpaid work and supervision requirements where necessary.

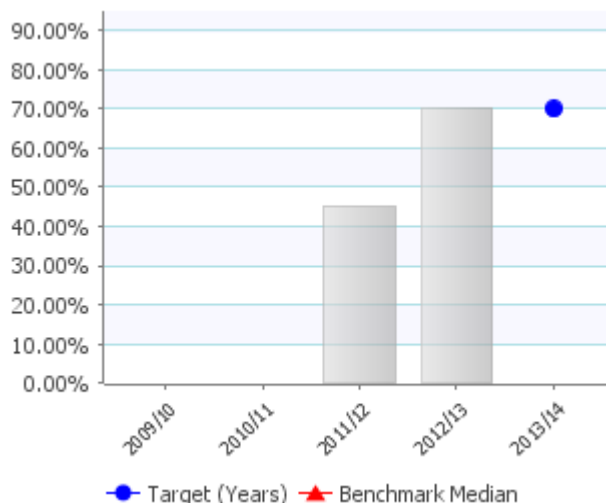
At the time of writing, unpaid work has increased by 76%, combined unpaid work and supervision orders by 158%. In year 1 (2010-11) the courts and CJS were still adjusting to the very significant changes involved. Trend analysis shows CPO numbers have only just recently stabilised after a period of rapid growth; in terms of performance measures, the CPO UPW completion rate remained largely stable (from 85% to 84%).



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	Not Available	Blank	Blank
3	2011/12	85.00%	Blank	Blank
4	2012/13	83.54%	Blank	Blank
5	2013/14	85.00%	85.00%	Blank

**% of community payback orders with a condition of supervision successfully completed at termination. (KPI)**

2011/12 saw the introduction of Community Payback Orders (CPO) through legislative change. This has increased by 76%, with combined unpaid work and supervision orders by 158%. In year 1 (2010-11) the courts and CJS were still adjusting to the very significant changes involved. Trend analysis shows CPO numbers have only just recently stabilised after a period of rapid growth; in terms of performance measures, the CPO supervision completion rate has improved markedly between 2011-12 and 2012-13 (from 45% to 70%) although this must be taken with caution given the recent of the changes in year 1.

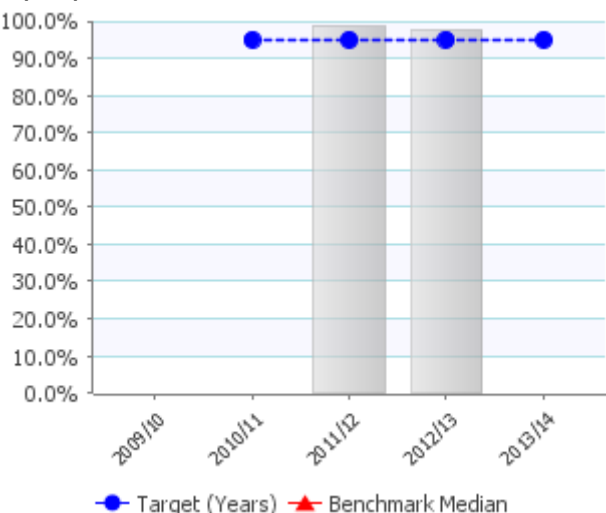


Under such circumstances, maintaining performance at roughly the same levels as previously is a considerable achievement.

ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	Not Available	Blank	Blank
3	2011/12	45.00%	Blank	Blank
4	2012/13	70.33%	Blank	Blank
5	2013/14	Blank	70.00%	Blank

**% of criminal justice social work reports submitted on time (KPI)**

Performance for the CJSWR submission rate in 2012/13 was comparable to that of 2011/12, dropping less than 1 percentage point from 2011/12. This represents an additional 5 late reports for a total of 19 late reports from 746 submitted. We believe that these late reports can be accounted for by the following factors: introduction of LSCMI assessment at report-writing stage with the increased time required for completion; loss of IT facility for a three week period; and capacity issues arising from increased overall demand in the light of CPO introduction. Despite these barriers, CJS continues to maintain high standards in this area and to perform above the benchmark of 95%



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	Not Available	95.0%	Blank
3	2011/12	98.4%	95.0%	Blank
4	2012/13	97.5%	95.0%	Blank
5	2013/14	Blank	95.0%	Blank