

Angus Council Performs

Planning

In the following pages we provide information on a range of indicators around Planning in Angus. For each indicator we provide not only data but also a short explanation of our performance.

Numbers can only tell us so much about performance so every year we also publish a range of other things, such as news releases, web-pages and committee reports that might give you a better picture of the services we provide and the level of service that is delivered.

More information on Planning in Angus can be found in the following:

[Planning](#) web-pages

[Planning Performance](#) web-section

[Planning Applications and Building Warrants \(PublicAccess\)](#) web-page

[Development Management](#) web-page

[Building Standards](#) web-page

[Development Plans](#) web-page

[Conservation](#) web-page

[Infrastructure Services Department Annual Performance Report 2012/13](#)

% of householder applications dealt with within two months (KPI)

Performance dealing with householder applications in 2012/13 has improved in comparison with 2011/12 (88.98%) and maintains a generally positive trend. The performance compares well with 86.47% in the average Scottish council in 2011/12. In 2012/13 we beat our 92% target.

This indicator was withdrawn as a statutory performance indicator for 2012/13 which is why we haven't included benchmark data for that year.

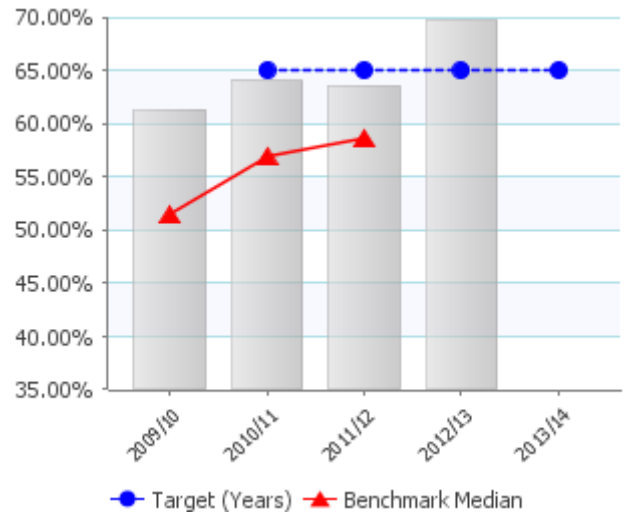


ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	92.35%	90.00%	80.80%
2	2010/11	91.48%	90.00%	83.90%
3	2011/12	88.98%	92.00%	86.47%
4	2012/13	92.60%	92.00%	Blank
5	2013/14	Blank	92.00%	Blank

% of non-householder applications dealt with within two months (KPI)

Performance dealing with non-householder applications in 2012/13 (69.7%) has improved in comparison with 2011/12 (63.49%) and maintains a generally positive trend. Whilst there has been a reduction in the number of planning applications received this has been offset by an increase in the number of larger and more complicated applications received including wind turbine proposals. In 2012/13 we beat our 65% target.

This indicator was withdrawn as a statutory performance indicator for 2012/13 which is why we haven't included benchmark data for that year.

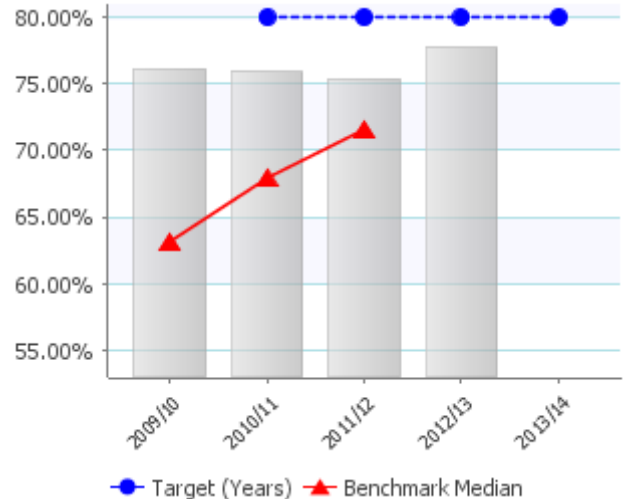


ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	61.30%	Blank	51.40%
2	2010/11	63.99%	65.00%	56.90%
3	2011/12	63.49%	65.00%	58.63%
4	2012/13	69.70%	65.00%	Blank
5	2013/14	Blank	65.00%	Blank

% of householder and non-householder applications dealt with within two months (SPI)

Performance dealing with all planning applications in 2012/13 (77.7%) has improved in comparison with 2011/12 (75.32%) and maintains a generally positive trend. In 2012/13 we failed to reach our 80% target, however, performance compares favourably with the Scottish average of 68.1% for 2011/12. Whilst there has been a reduction in the number of planning applications received this has been offset by an increase in the number of larger and more complicated applications received including wind turbine proposals.

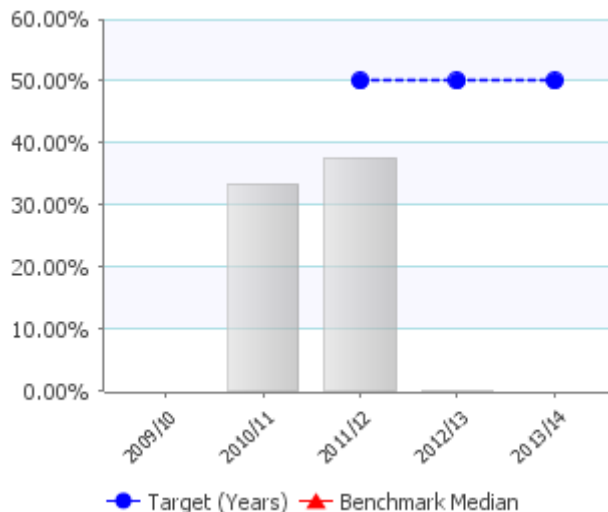
This indicator was withdrawn as a statutory performance indicator for 2012/13 which is why we haven't included benchmark data for that year.



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	76.10%	Blank	63.20%
2	2010/11	75.88%	80.00%	68.00%
3	2011/12	75.32%	80.00%	71.65%
4	2012/13	77.70%	80.00%	Blank
5	2013/14	Blank	80.00%	Blank

% of major planning applications dealt with within 4 months or within processing agreement timescale (KPI)

Only five major planning applications were determined in 2012/13. Whilst each application took more than 4-months to determine this was largely due to a requirement for the applicants to provide further information to allow determination. This additional time allowed each of the applications to be approved.



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	33.30%	Blank	Blank
3	2011/12	37.50%	50.00%	Blank
4	2012/13	0.00%	50.00%	Blank
5	2013/14	Blank	50.00%	Blank

Assess valid building warrants for compliance with the Building Regulations within 20 working days of validation (KPI)

In 2012/13 94.50% of valid building warrants were assessed within 20 working days, compared with 81.90% the year before. This beat our target of 85.00%. We don't have benchmark data for other councils for this indicator.

Performance has improved in part due to a reduction in applications but this has been tempered by a reduction in staff numbers due to vacancy management and staff absence. Performance has also been enhanced due to more robust monitoring to meet the needs and requirements of Customer Service Excellence and ISO 9001:2008.

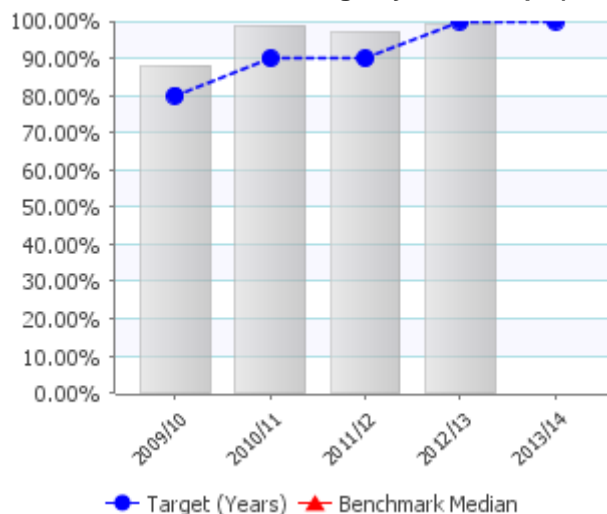


ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	88.00%	80.00%	Blank
2	2010/11	81.10%	80.00%	Blank
3	2011/12	81.90%	85.00%	Blank
4	2012/13	94.50%	85.00%	Blank
5	2013/14	Blank	85.00%	Blank

Respond to submissions of building warrant completion certificates within 10 working days of receipt (KPI)

This year we managed to respond to 99.3% of completion certificates within 10 working days of receipt beating last year's mark of 97.1% but missing our 100% target. We don't have benchmark data for other councils for this area.

More robust monitoring to meet the needs of Customer Service Excellence and ISO 9001:2008 led to this very high standard being met.

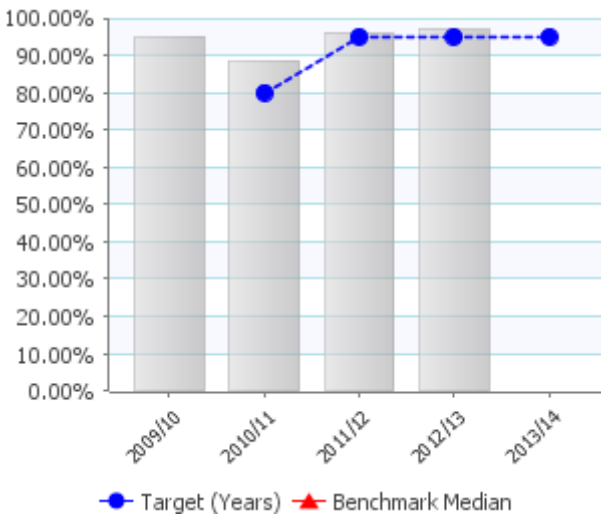


ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	88.00%	80.00%	Blank
2	2010/11	98.65%	90.00%	Blank
3	2011/12	97.10%	90.00%	Blank
4	2012/13	99.30%	100.00%	Blank
5	2013/14	Blank	100.00%	Blank

Validate all building warrant applications within 5 working days of receipt (KPI)

In 2012/13 we again beat our 95% target for validating building warrant applications in 5 working days achieving a rate of 96.8% which was better than the % we achieved the year before. We don't have comparative figure for other Scottish councils for this indicator.

Performance continues to be good and is monitored to make sure that this remains the case.



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	95.00%	Blank	Blank
2	2010/11	88.54%	80.00%	Blank
3	2011/12	95.70%	95.00%	Blank
4	2012/13	96.80%	95.00%	Blank
5	2013/14	Blank	95.00%	Blank

The average time (weeks) to deal with major planning applications determined during the year (SPI)

In 2012/13 it took us on average 40.2 weeks to deal with major planning applications compared with 56.3 weeks the year before. In 2012/13 the average Scottish council took 39.9 weeks.

The Council deals with relatively few major planning applications therefore a delay in the determination of one application can affect average timescales considerably. Notwithstanding this there has been a reduction in the average time taken to determine major planning applications and this is positive and reflects attempts to begin negotiation on legal agreements at an early date. The Council's performance compares well with average figures produced for Scotland.

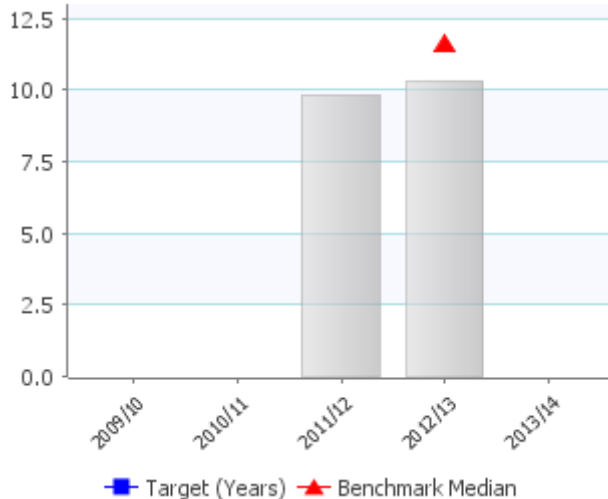


ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	Blank	Blank	Blank
3	2011/12	56.3	Blank	Blank
4	2012/13	40.2	Blank	39.9
5	2013/14	Blank	Blank	Blank

The average time (weeks) to deal with local planning applications determined during the year (SPI)

In 2012/13 it took us on average 10.3 weeks to deal with local planning applications compared with 9.8 weeks the year before. In 2012/13 the average Scottish council took 11.6 weeks.

The average time period for determination of planning applications has increased slightly despite more applications being determined within the 2-month period. This is in part due to active attempts to conclude legacy cases where legal agreements have remained unconcluded for lengthy periods of time. Average time periods for determination compares well with published figures for Scotland.



ITEM	YEAR	VALUE	TARGET	BENCHMARK MEDIAN
1	2009/10	Blank	Blank	Blank
2	2010/11	Blank	Blank	Blank
3	2011/12	9.8	Blank	Blank
4	2012/13	10.3	Blank	11.6
5	2013/14	Blank	Blank	Blank